

PROMPTNESS & WORKLOAD REPORT

REGULAR STATE UI APPEALS

FIRST QUARTER FISCAL YEAR 1993

UIS

Office of Program Management

Division of Program Dev. & Impl.

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STATE REGUIAR UI APPEALLS PROMPTNESS AND WORKLOAD REPORT

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SUMMARY

Although the National average for lower authority appeals promptness performance was 8.5 percentage points below the 60% criterion, it improved by 8.2 percentage points from the previous quarter. In addition, more lower authority were decided than were filed during the quarter resulting in a decline in the number of pending cases. The number of pending cases is still high, but this is the third quarter that the inventory has declined. It will probably take several more months to reduce the backlog of pending cases to the point where promptness performance will be at or above the criterion in the Secretary's Standard.

Higher authority appeals performance is another story. There was very little change from the previous quarter and there was a decline of 7.2 percentage points from the same quarter last year. More higher authority appeals were filed than were decided during the quarter, and consequently the number of pending cases climbed to an even larger all-time high. The increase in the number of higher authority appeals filed is probably attributable to the increase in the number of lower authority appeals being decided. The number of decisions was lower than during the previous quarter. This decline, coupled with the increase in the number of appeals filed, exacerbated the already high inventory of pending cases. It appears that higher authority appeals promptness will decline further before it begins to improve.

LOWER AUTHORITY APPEALS

30-Day Promptness Performance

- o The National average for performance at the 30-day level for the quarter was 51.5%. This was 8.5 percentage points below the criterion (60.0%), 8.2 percentage points higher than the previous quarter, and 5.1 percentage points lower than the same quarter in FY 92.

- o Twenty-seven States did not meet the 30-day criterion for the quarter, one more than in the previous quarter. Ten States, Alaska, Arizona, California, Delaware, Maryland, New Hampshire, New Mexico, Oklahoma, Oregon, and Utah, were fairly close to meeting the criterion with performance above 50% in 30 days.

- o Eleven States, Connecticut, District of Columbia, Massachusetts, Michigan, Missouri, Nevada, Ohio, Pennsylvania, Puerto Rico, Rhode Island, and West Virginia, were more than 30 percentage points below the criterion. This was one more State than in the previous quarter.

- o Six States, California, Colorado, Delaware, Minnesota, Nevada, and New Hampshire, showed promising improvements in performance.

- o Two States, Alaska and Rhode Island, showed significant declines in performance.

45-Day Promptness Performance

- o The national average for performance at the 45-day level for the quarter (71.7%) was 8.3 percentage points below the criterion (80.0%), 8.5 percentage points higher than in the previous quarter, and 7.1 percentage points higher than during the same quarter in FY 92.

- o Twenty-one States did not meet the 45-day criterion for the quarter, one more than in the previous quarter. Eight States, California, Colorado, Illinois, Maryland New Jersey, New York, Oregon and Washington, were fairly close to meeting the criterion with performance above 70% in 45 days. Nine States, Connecticut District of Columbia, Massachusetts, Michigan Missouri, Nevada, Ohio, Puerto Rico, and Wyoming, were more than 30 percentage points below the criterion. This was one more State than in the previous quarter.

- o Three States, California, Colorado, and Minnesota, showed promising improvements in performance.

- o West Virginia had a sharp decline in performance.

Workload

- o Nationally, during the quarter the number of pending cases decreased 10.8% (12,800 cases). The average number of appeals filed per month during the quarter was about 7,100 fewer than the average number of decisions per month, which caused the decrease in the number of pending cases. The inventory of pending cases (105,800) at the end of the quarter was 1.13 times the average number of cases decided per month, down slightly from the previous quarter.

- o In 29 States, the number of pending cases was lower than it was at the end of the previous quarter. Seven States, California, Connecticut, Illinois, Maine, Nevada, New Hampshire, and South Carolina, had decreases of more than 30% in the number of pending cases.

- o In 19 States there were increases in the number of pending cases. Eight States, Idaho, Minnesota, Rhode Island, South Dakota, Tennessee, Utah, Vermont, and Wyoming, had increases of more than 30% in the number

of pending cases.

HIGHER AUTHORITY APPEALS

45-Day Promptness Performance

- o The National average for performance at the 45-day level for the quarter was 42.7. This was 2.7 percentage points above the criterion (40.0%), 0.8 percentage points higher than the previous quarter, and 4.7 percentage points lower than the same quarter in FY 92.
- o Twenty-three States did not meet the 45-day criterion for the quarter, six more than in the previous quarter. Six of these States, Colorado, Delaware, New Jersey, South Carolina, Tennessee, and Wisconsin, were fairly close to meeting the criterion with performance above 30% in 45 days.
- o Fourteen States, Alaska, Arizona, California, District of Columbia, Georgia, Louisiana, Michigan, Montana, New York, Oregon, Pennsylvania, Puerto Rico, and West Virginia, were more than 20 percentage points below the criterion.
- o Two States, Delaware and Maryland, showed promising improvements in performance.
- o Three States, Alaska, New Jersey, and South Dakota, showed sharp declines (more than 20 percentage points) in performance.

75-Day Promptness Performance